

Conference Booking Terms and Conditions

International Single Session Symposium (SST6)

16–18 September 2027 | Sandy Park Conference Centre

Sandy Park Way, Exeter, EX2 7NN

Host organisation: Normal Magic Community Interest Company

Venue map: <https://maps.app.goo.gl/1b1LjbmayfJ8ZNcB8>

By purchasing a ticket, delegates agree to the following terms and conditions.

1. Booking and Registration

- 1.1 Delegates must register using the official booking page unless otherwise agreed.
- 1.2 Bookings are subject to availability and are confirmed by email.
- 1.3 Delegates must provide accurate registration details. Anyone booking on behalf of others must make these terms available to them.

2. Conference Fees and Payment

- 2.1 Ticket prices will be displayed during booking.
- 2.2 Payment must be made through the official ticket purchasing platform only.

3. Cancellations, Refunds and Transfers

- 3.1 Tickets are non-refundable if a delegate cancels or is unable to attend, except where required by law.
- 3.2 Ticket holders may transfer their tickets to another person at no additional charge.
- 3.3 Please request transfers by email at finance@normalmagic.co.uk, preferably at least five working days before the event. Include the replacement delegate's name, email address and attendance requirements.
- 3.4 If the organiser cancels, postpones or materially changes the event, delegates will be informed of their options, including applicable refund rights. Nothing in these terms limits statutory rights.

4. Accommodation, Meals and Refreshments

- 4.1 Accommodation is not included in the ticket price. Delegates must arrange and pay for their own accommodation.
- 4.2 Travel to and from the conference and other personal expenses are the delegate's responsibility.
- 4.3 Lunch and refreshments during the conference are included in the ticket price at no additional charge.

4.4 Delegates should disclose dietary requirements and allergies when booking. The organiser will make reasonable efforts to accommodate these with the caterer.

5. Changes to the Conference

5.1 The organiser may make reasonable changes to the programme, speakers, timings or venue when necessary and will communicate significant changes promptly.

5.2 The organiser is not responsible for independently booked travel or accommodation costs, except where the law requires otherwise.

6. Accessibility

6.1 Delegates should advise the organiser of accessibility requirements when booking or by emailing sarah.lewis@sst6.uk.

6.2 The organiser will make reasonable adjustments where required by law and coordinate with relevant suppliers.

7. Photography and Recording

7.1 Photography, audio or video recording may take place. Appropriate notices and privacy information will explain intended uses.

7.2 Delegates with concerns should contact the organiser. Images and recordings will be handled in accordance with applicable data protection law.

8. Data Protection and Privacy

8.1 Personal data will be handled in accordance with the UK GDPR and the Data Protection Act 2018 for bookings, payments, attendance and essential communications. Further information: www.gov.uk/data-protection

8.2 Relevant information may be shared with authorised booking, payment, venue and catering providers as necessary.

8.3 Marketing communications will be sent only where legally permitted.

9. Liability

9.1 Delegates are responsible for their personal belongings. The organiser is not liable for losses beyond its reasonable control, except where the law provides otherwise.

9.2 Nothing excludes liability for death or personal injury caused by negligence, fraud or any liability that cannot legally be excluded.

10. Contact Information

Organisation: Normal Magic Community Interest Company

Email: sarah.lewis@sst6.uk

Website: www.sst6.uk

11. Governing Law

These terms are governed by the laws of England and Wales; subject to mandatory legal protections.

Important Booking Information

- Tickets are non-refundable for delegate cancellations, except where required by law.
- Tickets may be transferred to another person at no additional charge.
- Lunch and refreshments at the conference are included.
- Accommodation and travel are not included; delegates must arrange and pay for these themselves.

Acceptance of Terms

☐ I confirm that I have read and agree to the Conference Booking Terms and Conditions.

Booking system requirement: this checkbox must be selected before a ticket can be purchased.

Continue to ticket booking: [\[insert booking link\]](#)